

A photograph of a forest path with sunlight filtering through the trees. The path is covered in fallen leaves and leads into a dense forest of tall, thin trees. The sunlight creates a warm, golden glow in the center of the image.

Local Districts Leading the Way

**The New York Public Welfare Association
144th Annual Summer Conference**

**July 21-24, 2013
The Saratoga Hilton Hotel
Saratoga Springs, New York**

Less guessing. More knowing.
Analytics. Delivered.

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Attorneys' CLE Information

Attorneys may earn up to 11.0 CLEs by attending seven workshops.

The following four courses have been accredited in New York through the NYS CLE Board:

- **Electronically Stored Information (ESI): What do you really have and how do you get it in?** (1.5 CLEs)
- **Compliance 101 for Local Districts of Social Services under the Americans with Disabilities Act (ADA)/Section 504 and LEP Executive Order 13166** (1.5 CLEs)
- **Confidentiality of Social Services Records, Part II** (1.5 CLEs)
- **The Aftermath: Trying Sex Offender Cases in the Post Afton C. World** (1.5 CLEs)

Syracuse University College of Law will be providing CLEs for:

- **Ethical Dilemmas in Child Welfare Law & Legal Practice** (2.0 CLEs [Ethics])

Application for accreditation of the following courses in New York through the NYS CLE Board is pending:

- **Case Law Update on CPS and Permanency Issues for January 2013 to July 2013** (1.5 CLEs)
- **Case Law Update on Foster Care, TPRs, and Adoptions for January 2013 to July 2013** (1.5 CLEs)

Please arrive to sessions early for CLE check-in.

Handouts for all sessions can be accessed at www.NYPWA.org .

All sessions are suitable for transitional and non-transitional attorneys.

All CLEs are in Areas of Professional Practice unless otherwise noted.

The NYPWA Financial Assistance Policy for Continuing Legal Education

The cost of CLE credits is waived for all social services attorneys who are county or NYC government employees. Attorneys may also request to have the entire conference registration fee waived based on financial hardship criteria. To apply, attorneys must submit a letter authorized by the local social services commissioner, explaining in detail why this training is essential to them and include the unique circumstances as to why the agency and the attorney do not have the fiscal resources to cover the total fee. The letter should include a request for a specific discount (e.g., 25%, 50%, or 75%) based on need. Financial aid does not cover travel, hotel rooms, or meals. Applications for CLE financial assistance should be sent to info@nypwa.org .

Sunday, July 21

3:00 pm - 6:00 pm
 4:30 pm - 6:00 pm
 6:00 pm

Exhibitor Setup.....Gallery/Pavilion
 Registration.....Lower Lobby
 Dinner on Your Own

Monday, July 22

7:30 am - 8:45 am
 8:00 am - 5:00 pm
 9:00 am - 5:00 pm
 9:00 am - 10:30 am

Breakfast Buffet.....Foyer/Saratoga 2&3
 Registration.....Lower Lobby
 Exhibit Area Open.....Gallery/Pavilion

Concurrent Sessions

Board of Directors' Meeting.....Phila
 Deputy Commissioners' Leadership Network.....Broadway 1
 Staff Development Association Meeting.....Broadway 3
 CSEU Staff ONLY Roundtable I.....Broadway 2
Electronically Stored Information (ESI): What do you really have

and how do you get it in?.....Saratoga 1

Supporting "Forever" with Post-Adoption Resources.....Broadway 4

Combatting Child Care Subsidy Fraud to Make Every Dollar Count.....Highrock

Coffee Break • Sponsored by First Data.....Gallery/Pavilion

Opening Ceremonies & Luncheon..... Saratoga 2&3

Attorneys' Meeting with DOH Counsel..... Saratoga 1

Concurrent Sessions

State & Local Commissioners' Dialogue.....Alabama/Travers

Commissioners' Coffee Break • Sponsored by Deloitte

Barely Legal: Dangerous Substances Under the Regulatory Radar..... Broadway 4

Child Support Coordinators' Roundtable I.....Broadway 2

Performance Based Employment Contracts..... Broadway 3

Managed Care Transition for Behavioral Health

Populations and Services..... Highrock

Compliance 101 for Local Districts of Social Services under the

Americans with Disabilities Act (ADA)/Section 504 and LEP

Executive Order 13166..... Saratoga 1

The Right Start for Babies..... Whitney

New Sharepoint Fiscal Report LibraryBroadway 1

Coffee Break • Sponsored by Hillside Family of Agencies..... Gallery/Pavilion

Concurrent Sessions

Front End Detection in HRA's Programs.....Whitney

Confidentiality of Social Services Records for Non-Attorneys.....Broadway 3

Child Support Coordinators' Roundtable II.....Broadway 2

The IT Transformation Process..... Broadway 1

Fostering Connections Demonstration Project (2012 - 2015):

NYS Kinship Navigator & County DSS Collaboration.....Broadway 4

Health Homes Implementation Update..... Highrock

Child Welfare Legal Ethics.....Saratoga 1

Commissioners' Reception.....Private

Saratoga Dine-Around

10:30 am

11:00 am - 1:15 pm

11:00 am - 12:15 pm

1:30 pm - 3:00 pm

3:00 pm

3:30 pm - 5:00 pm

5:00 pm - 6:00 pm

6:00 pm

Tuesday, July 23

7:30 am - 8:45 am
 8:00 am - 5:00 pm
 9:00 am - 5:00 pm
 9:00 am - 10:30 am

Breakfast Buffet.....Foyer/Saratoga 2&3

Registration.....Lower Lobby

Exhibit Area Open.....Gallery/Pavilion

Concurrent Sessions

Confidentiality of Social Services Records, Part II.....Saratoga 1

Centralizing SNAP Recertifications: State Processing Center Update.....Broadway 3

Help! Everything's Changing..... Highrock

Focus on Child Support Performance..... Broadway 2

Building Blocks for Success: Maximizing Resources for

Organizational Change.....Broadway 1

	<i>Going with the Flow: Child Welfare Revenue Funding Streams</i> Travers
	<i>Taking a Closer Look at NYC's Continued Foster Care Census Decline</i> Alabama
	<i>Reorganization of Protective Services for Adults and Adult Services After</i>
	<i>Personal Care Services Moves to Managed Care Providers</i>Broadway 4
10:30 am	Coffee Break • Sponsored by <i>Northwoods</i>Gallery/Pavilion
11:00 am - 12:15 pm	Concurrent Sessions
	<i>Best Practice for Youth in Care with Intellectual and</i>
	<i>Developmental Disabilities</i> Alabama
	<i>Strategic Messaging in Social Services Using Digital &</i>
	<i>Traditional Media</i>Broadway 1
	<i>Streamlining and Managing SNAP Caseloads</i>Broadway 3
	<i>Integrating New Initiatives to Improve Practice in Child Welfare</i>Broadway 4
	<i>The Aftermath: Trying Sex Offender Cases in the Post Afton C. World</i>Saratoga 1
	<i>State Medicaid Administration and Health Insurance Exchange</i>Highrock
	<i>The Future of Medicaid Reporting and Analytics in New York State</i> Travers
	<i>Only Upbeat Dads Here!</i>Broadway 2
	Lunch.....Saratoga 2&3
12:15 pm - 1:15 pm	Concurrent Sessions
1:30 pm - 3:00 pm	<i>LDSS' Role in Medicaid for 2014</i>Highrock
	<i>Caselaw Update on CPS and Permanency Issues for</i>
	<i>January 2013 to July 2013</i> Saratoga 1
	<i>Managing Emergency Housing</i> Travers
	<i>Child Support Policy Overview</i> Broadway 2
	<i>Justice Center for the Protection of People with Special Needs</i>Broadway 1
	<i>Fiscal Roundtable</i> Broadway 3&4
	Two Innovative Child Welfare Practices:
	I. <i>Local DSS and Voluntary Agency Collaborate for Success with</i>
	<i>Children in Foster Care</i>Alabama
	II. <i>The Atlas Project: Bringing Trauma-Informed Care to Child Welfare</i>
	<i>Providers Across New York State</i>Alabama
3:00 pm	Coffee Break • Sponsored by <i>Accenture</i> Gallery/Pavilion
3:30 pm - 5:00 pm	Concurrent Sessions
	<i>Increasing Efficiency and Morale with "Paper Day"</i> Broadway 1
	<i>Update: Expansion of Medicaid Managed Care Enrollment and Benefits</i>Highrock
	<i>Caselaw Update on Foster Care, TPRs, and Adoptions for</i>
	<i>January 2013 to July 2013</i>Saratoga 1
	<i>Local Improvement of Transitional Assistance & Fraud Programs</i> Travers
	<i>Local DSS Fiscal Policy Dialogue</i>Broadway 3&4
	<i>Strategies for Working with Families Experiencing Domestic Violence within the</i>
	<i>Child Welfare System</i>Alabama
	<i>CSEU Staff ONLY Roundtable II</i>Broadway 2
6:00 pm - 7:00 pm	Cocktail Reception • Sponsored by the <i>Saratoga Hilton</i>Foyer/Pavilion
7:00 pm - 9:00 pm	Dinner Buffet.....Saratoga Ballroom

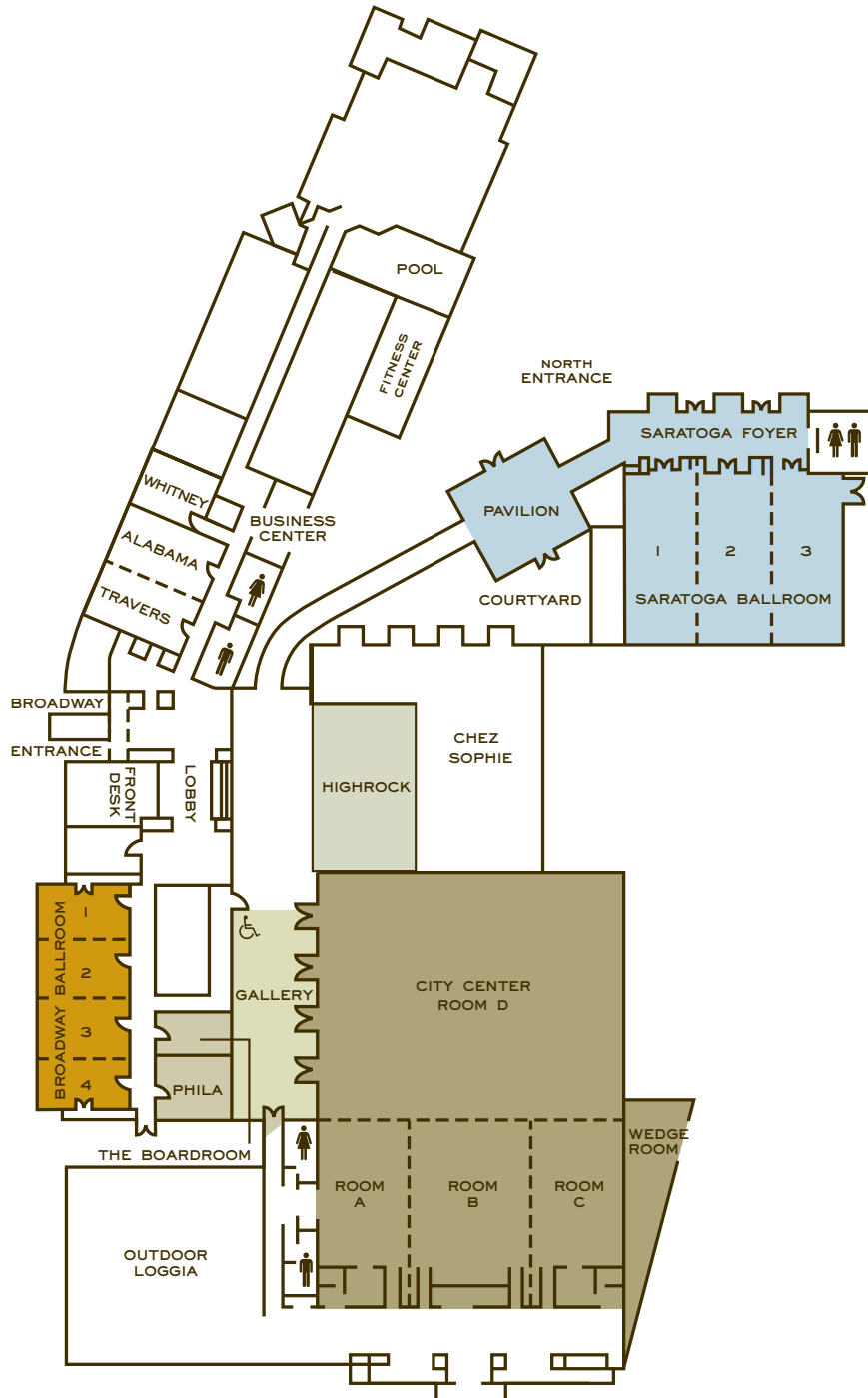
Wednesday, July 24

7:30 am - 8:30 am	Commissioners' Breakfast.....Saratoga 1
8:30 am - 9:30 am	Commissioners' Business Meeting & Top Policy Issues.....Saratoga 1
	Commissioners' Coffee Break • Sponsored by <i>VenTek Inc.</i>
7:30 am - 8:45 am	Breakfast Buffet.....Foyer/Saratoga 2&3
8:00 am - 11:00 am	Registration.....Lower Lobby
8:30 am - 9:30 am	CLE Legal Committee Meeting.....Broadway 1&2
8:30 am - 9:45 am	Fiscal Administrators' Association Meeting.....Broadway 4
9:00 am	Coffee Break • Sponsored by <i>CSC</i>Lower Lobby
9:30 am - 11:00 am	Commissioners' Meeting with State Medicaid Director.....Saratoga 1
9:30 am - 11:30 am	Attorneys' Meeting with OCFS Counsel..... Broadway 1&2
10:00 am - 11:30 am	<i>Workplace Etiquette</i>Saratoga 3
12:00 pm	Conference Adjourns



The Saratoga Hilton

Hotel Map



Welcome & Keynote Address
Monday, July 22 • 11:00 - 1:15 PM
Saratoga 2&3

Presiding:

Kira Pospesel, President, New York Public Welfare Association & Commissioner, Greene County DSS

Welcome

Tina Potter, Commissioner, Saratoga County DSS

Alan Grattidge, Chairman, Saratoga County Board of Supervisors

Kristin Proud, Commissioner of OTDA

Gladys Carrión, Commissioner of OCFS



Keynote:

Leading the Way

With 40 years of experience, including over 13 years in State Government and over 17 years in County Government, our keynote speaker, Marc Cherna, believes that county administered systems are the way to go. He has

shown that if you are creative and are willing to lead, you can do a lot of innovation at the local level. In his role as Director of the Allegheny County (Pennsylvania) Department of Human Services, Marc led a major transformation and won national recognition for his work. He is passionate about the importance of working with all the stakeholders in the community while also being responsible to taxpayers. He finds ways to energize people around shared goals and to provide exceptional customer service, "treating people the way you would want to be treated." As the County moved to an integrated system, he worked hard to achieve buy-in and support from foundations, universities, the business community, non-profits, advocacy groups, as well as support from the "powers that be." The department is now viewed as "of the community" rather than apart from it. Marc Cherna grew up in New York City. He received a B.A. from the State University of New York at Binghamton and an MSW at Hunter College in NYC. Today he oversees an integrated department, with a budget close to a billion dollars, which covers Aging, Behavioral Health, Children, Youth and Families, and Community Services.

Sunday ■ July 21

3:00 PM - 6:00 PM **Gallery/Pavilion**
Exhibit Setup and Registration

4:30 PM - 6:00 PM **Lower Lobby**
Conference Registration

6:00 PM
Dinner on Your Own

Monday ■ July 22

7:30 AM - 8:45 AM **Foyer/Saratoga 2&3**
Breakfast Buffet

8:00 AM - 5:00 PM **Lower Lobby**
Conference Registration

9:00 AM - 5:00 PM **Gallery/Pavilion**
Exhibit Area Open

9:00 - 10:30 AM
Concurrent Sessions

Phila
NYPWA Board of Directors' Meeting

Broadway 1
Deputy Commissioners' Leadership Network Meeting

Broadway 3
Staff Development Association Meeting

Broadway 2
CSEU Staff ONLY Roundtable
This session is limited to LDSS staff.

Please join your colleagues for this roundtable discussion. This is an opportunity to share what is going on in your own district and hear what is happening around the state.

Facilitators:

Randi Johnson, Director of Child Support Enforcement, Oneida County DSS

Mary Lynn Eddy, Support Supervisor, Washington County DSS

Saratoga 1

Electronically Stored Information (ESI): What do you really have and how do you get it in?

(1.5 CLEs approved by the NYS CLE Board.)

This workshop will explore the intricacies associated with the introduction into evidence of Electronically Stored Information (ESI) in various court proceedings. A basic background on technology standards and terminology existing today will be provided. Guidelines and instruction on the basic rules and hurdles to admission of ESI will be explored and shall be applied to different categories of ESI including, but not limited to, computer records, emails, text based (SMS) and instant messages, and website content. Seminal and recent case law and case scenarios will be discussed and reviewed within the context of the above along with basic ethical considerations being touched upon. Extensive and practical workshop materials provided.

Presenter:

Durin B. Rogers, Esq., Deputy County Attorney, Genesee County Attorney's Office

Moderator:

Hugh G. Burke, Esq., 1st Assistant County Attorney, Saratoga County

Broadway 4

Supporting "Forever" with Post-Adoption Resources

Learn tips on how to create a successful adoption! Come hear a local district's perspective on the agency's responsibility in making "Forever" families last forever. Local districts have responsibility for the families they create. Hear more about the Post Adoption Services that have been made available in this community and learn how you can help create them in your community. The Capital Region Heart Gallery just gained national recognition! Come find out what they've been doing.

Presenters:

Lori Pirrone, MSW, Case Supervisor - B, Adoption & Foster Homefinding Units, Schenectady County DSS

Suzanne d'Aversa, LCSW, Post Adoption Social Worker, Parson's Child and Family Center

Moderator:

Annemarie Vielkind, Deputy Commissioner, Social Services, Rensselaer County DSS

Highrock

Combatting Child Care Subsidy Fraud to Make Every Dollar Count

After listening to experts in the field – YOU and other key stakeholders – OCFS took a multi-pronged approach to address fraud, waste and abuse in the child care subsidy program. A combination of several initiatives must be implemented to effectively combat fraud and improve the integrity of the child care subsidy program. LDSS and OCFS staff will discuss how the new fraud regulations have helped districts stop child care payments when appropriate; how the Child Care Time and Attendance (CCTA) system and the associated biometric pilot are helping detect fraud; and how the new child care program integrity data mining and predictive analytics initiative will help identify fraudulent activities of child care providers and recipients. Investigators from the Albany County DSS Welfare Fraud Unit will give a presentation on the Child Care Fraud Prevention and Detection Incentive Grant. The \$60,000 grant was awarded to Albany County by OCFS. DSS focused on FEDS investigations that were conducted during non-traditional work hours. The program has been very successful in preventing fraud, improving the FEDS process, record keeping, and the overall integrity of the program.

Presenters:

Sean M. Hicks, Supervising Fraud Investigator, Albany County DSS

James Fiammetta, Child Care Investigator, Albany County DSS

Michelle Dibble, Eligibility Examiner II, Albany County DSS

Janice Molnar, Deputy Commissioner, Division of Child Care Services, OCFS

Renee Rider, Assistant Commissioner, Division of Child Care Services, OCFS

Rhonda Duffney, Director, Child Care Subsidy Unit, Division of Child Care Services, OCFS

Jim Hart, Director of Regional Operations, Division of Child Care Services, OCFS

Moderator:

Andrea McGraw, Head Social Welfare Examiner, Ontario County DSS

10:30 AM

Gallery/Pavilion

Coffee Break • Sponsored by First Data

11:00 AM - 12:15 PM **Saratoga 1**

Attorneys Meeting with DOH Counsel
(This meeting is concurrent with the Welcome & Opening Address.)

All local attorneys are urged to join-in this meeting with Daniel Tarantino, Esq. (DOH) for an update on important issues related to the State Takeover of Medicaid including key changes that will affect the role of DSS legal operations as well as ongoing concerns regarding the need for indemnity. **This is a Medicaid-only discussion.** The CLE Legal Committee and the Meeting with OCFS Counsel is on Wednesday, July 24.

Chaired by: **Howard Schultz, Esq.**, Chairman, NYPWA Legal Committee

11:00 AM - 12:15 PM **Saratoga 2&3**
Welcome & Opening Address

12:15 PM - 1:15 PM **Saratoga 2&3**
Luncheon

1:30 - 3:00 PM
Concurrent Sessions

Alabama/Travers

State & Local Commissioners' Dialogue

Commissioners of OTDA and OCFS, and their executive deputies, are invited to discuss current issues facing social services with local DSS commissioners. Local commissioners will convey information and ideas on issues of most importance to them for discussion. (Local commissioners will be meeting with the State Medicaid Director on Wednesday morning.) **This meeting is limited to state and local commissioners.**

Chaired by **Kira Pospesel**, NYPWA President

Commissioners' Coffee Break

• *Sponsored by Deloitte*

Broadway 4

Barely Legal: Dangerous Substances Under the Regulatory Radar

An emerging trend in substance abuse is the reformulation and packaging of intoxicating products specifically designed to skirt current drug laws. Many of these substances, including bath salts and marijuana substitutes, are effectively marketed via the internet in a way that highlights their legal status and accessibility, and ignores the significant

risks associated with their use. This workshop explores the various types of quasi-legal substances, their use in combination with alcohol, the names under which they are marketed, what makes them attractive to users, and the risks they present.

Presenter:

Michael Nerney, Executive Director, Michael Nerney and Associates

Moderator:

Brian Moore, Director of Services, Temporary Assistance & Employment, Cortland County DSS

Broadway 2

Child Support Coordinators' Roundtable - Part I

These two sessions will provide an update on CCWB activities and initiatives - including updates from all of the bureaus.

Sessions are for child support staff only.

Presenters:

Eileen Stack, Deputy Commissioner and Director, OTDA/CCWB

Matt Hotopp, Bureau Chief, OITS/CCWB

John McPhillips, Bureau Chief, OTDA/CCWB

Monique Rabideau, Bureau Chief, OTDA/CCWB

Barbara Ruggirello, Bureau Chief, OTDA/CCWB

Lee Sapienza, Bureau Chief, OTDA/CCWB

Karen Sicurelli, Bureau Chief, OTDA/CCWB

Moderator:

James Cucci, Child Support Enforcement Coordinator, Broome County DSS

Broadway 3

Performance Based Employment Contracts

Nassau County contracts with several vendors to provide employment related services to its work eligible TANF population. This presentation will discuss how to implement a performance based contract, suitable milestones and performance levels, potential pitfalls, and performance outcomes. In the past, Nassau DSS contracted out its TANF employment services to various contractors that agreed to service up to "X" number of clients during the life of the contract for a set contract amount that was paid in arrears and in equal monthly installments, regardless of the contractor's performance or outcomes. Early in 2011, the Employment unit piloted a project where the vendor was paid a set amount (e.g., \$50) for each client that was fully countable during the report-

ing month. In 2012 the employment contracts were converted to partial performance based contracts where a large portion of the contract amount was “earned” based on meeting certain performance milestones for each client (e.g., evaluation within 15 days, employment, fully countable). We will discuss the value of performance based contracts and the lessons learned in implementation. We will also discuss how performance based contracts significantly increase our participation rate.

Presenters:

Douglas A. Russell, Ph.D., Director of Quality Management, Nassau County DSS
Sunita Manjrekar, MA, CRC, Director of Employment Services, Nassau County DSS

Moderator:

Robert Kramer, Deputy Commissioner, Ontario County DSS

Highrock

Managed Care Transition for Behavioral Health Populations and Services

Project leaders from DOH, OMH, and OASAS will discuss the Medicaid Redesign Team Project “Managed Care Transition for Behavioral Health Populations & Services.”

Presenters:

Linda Kelly, Behavioral Health Care Project Director, NYS DOH
Ilyana Meltzer, Addictions Planning Analyst, OASAS
Donald Zalucki, Director, Bureau of Program and Policy Development, NYS OMH

Moderator:

David Hunt, Central Assessment Coordinator, Adult Services, Schoharie County DSS

Saratoga 1

Compliance 101 for Local Districts of Social Services under the Americans with Disabilities Act (ADA)/Section 504 and LEP Executive Order 13166

(1.5 CLEs approved by the NYS CLE Board.)

In 1990, President George H.W. Bush signed the Americans with Disabilities Act (ADA) into law. The Federal government recognized that people with disabilities were not being provided equal access to programs, services, facilities, and in general, were being disenfranchised from aspects of everyday life that able-bodied people took for granted. Data collected in 2011 by the U.S. Depart-

ment of Labor revealed the following:

1) Persons with a disability were over three times as likely as those with no disability to be age 65 and over. 2) For all age groups, the employment-population ratio was much lower for persons with a disability than for those with no disability. At the same time, a greater proportion of our population speaks English as a second language. Furthermore, the United States is seeing more refugees enter and need services. As an example, Onondaga County is dealing locally with an influx of refugees from war-torn areas: over 7,000 refugees have come to call Syracuse home since 2001. Currently the five largest refugee populations in Syracuse are, in order: Burma, Bhutan, Somalia, South Sudan, and Iraq.

Presenter:

Paula Mallory Engel, Esq., Chief Welfare Attorney, Onondaga County DSS

Moderator:

Albert F. Dingley, Esq., Senior Assistant County Attorney, Albany County

Whitney

The Right Start for Babies

The Right Start for Babies project is a trauma focused, developmentally informed program for 0-4 year olds and their birth/foster/adoptive parents. It involves a collaboration between Nassau County DSS, Nassau County Family Court and the Adelphi University Institute for Parenting. Intensive Mental Health Treatment is provided to the maltreated 0-4 foster care population and their offending parent, in order to heal the damage caused by the abuse/neglect and thereby achieve expedited safe and lasting permanency. Both Nassau County DSS and Nassau County Family Court have restructured their existing programs to provide a dedicated neglect/abuse judge and a dedicated 0-4 Foster Care Unit.

Presenters:

Maria Lauria, Director, Services to Children, Nassau County DSS
Marcy Safyer, Director, Adelphi University Institute for Parenting
Trista Borra, Deputy Statewide Project Manager, Child Welfare Court Improvement Project

Moderator:

Patti Anne Kirst, Deputy Commissioner & Director of Family and Children's Services, Chautauqua County DHHS

Broadway 1

New Sharepoint Fiscal Report Library

State staff will review the new Sharepoint functionality for settlement notices, ceiling reports, and pending items. Open discussion will follow to answer local DSS staff questions regarding settlement processing and capabilities for future enhancements.

Presenters:

Lauren Horn, Associate Accountant, OTDA
Carolyn Oleyourryk, Assistant Chief Accountant, OTDA

Moderator:

Melissa Killeleagh, Fiscal Services Manager, Seneca County DHS

3:00 PM

Gallery/Pavilion

**Coffee Break • Sponsored by
Hillside Family of Agencies**

3:30 - 5:00 PM

Concurrent Sessions

Whitney

Front End Detection in HRA's Programs

The Investigations, Revenue & Enforcement Administration (IREA), responsible for maintaining program integrity within HRA's public assistance programs, operates three separate front-end programs designed to screen out ineligible Cash Assistance, Supplemental Nutrition Assistance Program (SNAP), and Medicaid applicants.

Presenters:

Saratu Grace Gharthey, Assistant Deputy Commissioner, Investigation, Revenue and Enforcement Administration/MAPPS, NYC HRA
James Sheehan, Chief Integrity Officer/Executive Deputy Commissioner, NYC HRA

Moderator:

Lydia Mowry, Director of Program Integrity, Orange County DSS

Broadway 3

Confidentiality of Social Services Records for Non-Attorneys

Social Services records are confidential under various statutes, regulations, and agency directives. This presentation will include a discussion of the December 2012 edition of the presenter's "Confidentiality of DSS Records" handbook, as well as a

discussion of various real life case scenarios submitted by social services districts around New York State. FOIL requests and Elisa's Law disclosures will also be discussed.

Presenter:

Mark E. Maves, Esq., Senior Deputy County Attorney, Monroe County Law Department

Moderator:

Gregg Heffner, Commissioner, Oswego County DSS

Broadway 2

Child Support Coordinators' Roundtable - Part II

These two sessions will provide an update on CCWB activities and initiatives - including updates from all of the bureaus.

Sessions are for child support staff only.

Presenters:

Eileen Stack, Deputy Commissioner and Director, OTDA/CCWB

Matt Hotopp, Bureau Chief, OITS/CCWB

John McPhillips, Bureau Chief, OTDA/CCWB

Monique Rabideau, Bureau Chief, OTDA/CCWB

Barbara Ruggirello, Bureau Chief, OTDA/CCWB

Lee Sapienza, Bureau Chief, OTDA/CCWB

Karen Sicurelli, Bureau Chief, OTDA/CCWB

Moderator:

James Cucci, Child Support Enforcement Coordinator, Broome County DSS

Broadway 1

The IT Transformation Process

Effective IT services are vital to ensuring that LDSS staff have the tools they need to get their jobs done. ITS CIOs from the new Human Services and Health Services Clusters will be on-hand to provide insight on a wide-range of LDSS IT issues, including: the effect of IT Clusters on WMS, Connections, data warehouses, Cognos 8, Centraport links, etc.; understanding the BICS help desk under the IT Cluster; and updates on future IT plans affecting LDSS.

Presenters:

Brian Digman, NYS Chief Information Officer

William Travis, Jr., Human Services Cluster CIO, NYS ITS

John Norton, Health Cluster CIO, NYS ITS

Moderator:

George Macomber, Director of Administrative Services, Livingston County DSS

Broadway 4

Fostering Connections Demonstration Project (2012 - 2015): NYS Kinship Navigator & County DSS Collaboration

The NYS Kinship Navigator, a program of Catholic Family Center, administered by OCFS, has received one of seven national awards from the Children's Bureau for a demonstration project aimed at keeping children out of foster care via supports for kinship families. A core requirement of the grant is a collaboration with local departments of social services. Five counties, Broome, Dutchess, Orange, Tioga, and Ulster are participating by engaging kinship families who are receiving temporary assistance and/or who are a resource for Child Protective Services or Preventive Services and arranging contact with the NYS Kinship Navigator and local kinship services. The project includes a strong evaluation, conducted by SUNY School of Social Welfare. Panelists from participating counties, SUNY, and the Kinship Navigator will discuss the collaborative agreement, its implementation, and initial findings.

Presenters:

Jon Petersen, Director of Family Services, Broome County DSS

Valerie Nitti, Director of Employment and Transitional Supports, Tioga County DSS

Debra Bonnerwith, Deputy Commissioner for Services, Dutchess County DSS

Gerard Wallace, Esq., Director, Catholic Family Center's Kinship Navigator

Patty Bryant, Program Manager, OCFS

Presenter & Moderator:

Terri Torchio, Director of Economic Independence, Orange County DSS

Highrock

Health Homes Implementation Update

Deirdre Astin will provide an update on the implementation of Medicaid's Health Home program and highlight how local social services districts are working with designated Health Homes in their areas. Health Homes are a network of behavioral, physical, and social service providers working together to assure Medicaid members with chronic medical and/or behavioral health conditions have access to comprehensive care coordination services that will both improve the member's health status and help create a more sustainable Medicaid program.

Presenters:

Deirdre Astin, Health Home Program Manager, Division of Program Development & Management, NYS DOH OHIP

Caryl Shakshober, Medicaid Privacy Coordinator, NYS DOH OHIP

Moderator:

Carmen Hlosta, Health Administrator, Chautauqua County DSS

3:30 PM - 5:15 PM

Saratoga 1

Ethical Dilemmas in Child Welfare Law & Legal Practice

(2.0 Ethics CLEs will be provided by Syracuse University College of Law.)

By popular demand, this session will discuss ethical issues and scenarios that local social services attorneys face in child welfare matters. Are you home safe or skirting the edge of ethical behavior? Bring your questions and hear your colleagues' answers.

Presenters:

Kim Wolf Price, Esq., Assistant Dean, Office of Professional & Career Development, Syracuse University College of Law

Margaret Burt, Esq., Counsel to the NYPWA

Moderator:

Karen D'Andrea, Esq., Assistant County Attorney, Saratoga County

5:00 PM - 6:00 PM

Private

Commissioners' Reception

(LDSS Commissioners Only)

6:00 PM

Saratoga Dine-Around

If you purchase a hotel and meal package or an individual ticket for Monday night dinner, you will receive a \$35 meal voucher for dinner on Monday evening. Please come to the NYPWA registration table for more information on making reservations to use your Dine-Around voucher at participating local restaurants.

Tuesday ■ July 23

7:30 AM - 8:45 AM

Foyer/Saratoga 2&3

Breakfast Buffet

8:00 AM - 5:00 PM

Lower Lobby

Conference Registration

9:00 AM - 5:00 PM
Exhibit Area Open

Gallery/Pavilion

Highrock

9:00 - 10:30 AM
Concurrent Sessions

Saratoga 1

Confidentiality of Social Services Records, Part II

(1.5 CLEs approved by the NYS CLE Board.)
Social Services records are confidential under various statutes, regulations, and agency directives. This presentation follows up on the Winter 2013 presentation by discussing several case scenarios from that session, as well as additional scenarios. The presentation will also explore discovery techniques that public welfare attorneys can use to obtain confidential information for use in their own hearings and trials.

Presenters:

Mark E. Maves, Esq., Senior Deputy County Attorney, Monroe County Law Department
Paula Mallory Engel, Esq., Chief Welfare Attorney, Onondaga County DSS
John A. Herbowy, Esq., Chief Attorney, Oneida County DSS

Moderator:

John Sylvester, Esq., Social Services Attorney, Livingston County DSS

Broadway 3

Centralizing SNAP Recertifications: State Processing Center Update

In February 2013, OTDA began a pilot project to determine the feasibility of centralizing the processing of certain SNAP re-certifications. This session will describe the goals and approach being used for this project, discuss project timelines, and provide information on the progress of the pilot. Time will be set aside at the end of the presentation to answer questions from the audience.

Presenters:

Jeff Barnes, Director of Special Projects and Analysis Bureau, OTDA/CEES
Michelle Swartout, Sr. Social Welfare Examiner, Schoharie County DSS

Moderator:

Lisa Freedman, Director of SNAP & HEAP, Albany County DSS

Help! Everything's Changing

Our presentation will focus on an insider's view of organizational change and management within DSS. This session will highlight how LDSSs are preparing for Medicaid transition. The panel will discuss their departments' ongoing efforts to keep the Medicaid unit and social welfare examiners informed regarding the timing and sequence of changes that are anticipated. There is value in looking ahead at considering staff role changes that will be in place in the future. Workshop participants will be invited to join in a dialogue on how to support and guide the local workforce through this transition.

Presenters:

Marjorie Krohn, Director, New Applications & Long Term Care, Nassau County DSS
Theresa Giovannello, Deputy Commissioner, Financial & Supportive Services, Dutchess County DSS
John Rogers, Director of Financial Assistance, Fulton County DSS

Moderator:

Karen Dodd, Chief Social Welfare Examiner, Medical Assistance/Managed Care, Orange County DSS

Broadway 2

Focus on Child Support Performance

In the midst of an economic downturn the child support program is presented with significant challenges to maintaining the program's high level of performance for the 900,000 children and families served by the program. Through this interactive workshop, participants will engage in a discussion of current performance, available data, innovative local practices, and opportunities to maximize resources to continue delivering effective program services.

Presenters:

Eileen Stack, Deputy Commissioner and Director, OTDA/CCWB
Matt Hotopp, Bureau Chief, OITS/CCWB
John McPhillips, Bureau Chief, OTDA/CCWB
Monique Rabideau, Bureau Chief, OTDA/CCWB
Barbara Ruggirello, Bureau Chief, OTDA/CCWB
Lee Sapienza, Bureau Chief, OTDA/CCWB
Karen Sicurelli, Bureau Chief, OTDA/CCWB

Moderator:

Nancy Almond, Child Support Enforcement Coordinator, Franklin County DSS

Tuesday ■ July 23

13

Broadway 1

Building Blocks for Success: Maximizing Resources for Organizational Change

Many local districts are using Local District Training Contracts to make the best use of existing resources to build their agency’s capacity to meet growing challenges. Panel members will discuss how local district training contracts are used to provide continuing education, in-service training and training equipment at a minimum cost to local districts, and how university partners help connect agencies with university, community, and staff resources. This workshop will provide a broad overview of the contracting process and focus on issues related to contract development, implementation, and reimbursement, to help create a culture of continuous improvement. Join this panel to explore how this important tool can be used to integrate agency capacity building initiatives and prepare staff, supervisors, and managers to address challenges and optimize skills that assure productivity and build leadership.

Presenters:

- Diane Ducatte**, Accounting Supervisor, Clinton County DSS
- Robert Waldron**, Principal Account Clerk, Clinton County DSS
- Sue Paolino**, Staff Development Coordinator, Greene County DSS
- Robin Coffey**, Project Coordinator, Research Foundation of SUNY/ Buffalo State, Center for Development of Human Services
- Dan Stuhlman**, Principal Accountant, OTDA

Moderator:

Stephanie Clarke, Director of Staff and Organizational Development, Clinton County DSS

Travers

Going with the Flow: Child Welfare Revenue Funding Streams

Last summer, we explored the complex, confusing world of funding streams. We dry off for this year’s session and examine ways to successfully navigate these streams to help maximize revenues. Expect a vibrant discussion on a wide range of issues – including further exploration of detention, and STSJP funding, services settlements and allocations, and more! The session will provide a valuable opportunity to clarify the relationships between the open-ended State funding streams, capped allocations, FFFS, and other Federal funding.

Presenter:

- Bryan Bagstad**, Supervising Budgeting Analyst, OCFS Bureau of Budget Management
- Rayana Gonzales**, Children and Family Services Manager II, OCFS Bureau of Budget Management

Moderator:

Rochelle Gray, Manager of Social Services Accounting, Ontario County DSS

Alabama

Taking a Closer Look at NYC’s Continued Foster Care Census Decline

New York City has seen a substantial decline in foster care admissions and in the foster care population. In examining the data, the City has identified policy and data use strategies that can be attributable to the reduction – namely, a focus on how emergency removal decisions are made, more deliberate use of the Risk Assessment Profile instrument (OCFS’s validated tool in CONNECTIONS), and the use of ChildStat. Commissioner Richter will share the analysis of the data, and how the City predicts that the census will drop again significantly following the implementation of teen services and an enhanced model of family foster care.

Presenters:

- Ronald Richter**, Commissioner, NYC ACS
- Gilbert Taylor**, Executive Deputy Commissioner of Child Protection, NYC ACS
- Dawn Saffayeh**, Deputy Commissioner of Policy, Planning, and Measurement, NYC ACS

Moderator:

Colette Poulin, Commissioner, Albany County DCYF

Broadway 4

Reorganization of Protective Services for Adults and Adult Services After Personal Care Services Moves to Managed Care Providers

An increase in referrals to Protective Services for Adults (PSA) is anticipated with Managed Care handling Personal Care and Long term Care Services. In anticipation of this change, an Intake Unit, Undercare Unit, and a smaller Adult Services/ Medical Authorization Unit will be created with the goal to respond more efficiently and better enable our agency to meet the needs of vulnerable adults.

Presenters:

John Fella, Deputy Commissioner, Rockland County DSS

Marge Windheim, Supervisor, Protective Services for Adults, Rockland County DSS

Digna Manan, Supervisor, Protective Services for Adults, Rockland County DSS

Moderator:

Bette Osborne, Commissioner, Chenango County DSS

10:30 AM

Gallery/Pavilion

Coffee Break • Sponsored by Northwoods

11:00 AM - 12:15 PM

Concurrent Sessions

Alabama

Best Practice for Youth in Care with Intellectual & Developmental Disabilities

In this session, you will learn about current best practice for providing care and oversight to foster care youth with intellectual and developmental disabilities. This population requires specialized treatment and oversight to promote the safety and well-being of children and youth in foster care and residential care programs. This presentation will identify evidence based strategies to teach adaptive behaviors (e.g. communication and independent living skills) and to reduce problem behavior (e.g. aggression and self-injury). This presentation will also include a discussion of OCFS' new oversight module for conducting a review of residential care programs that serve youth and children with intellectual and developmental disabilities.

Presenters:

Deborah Napolitano, Ph.D., BCBA-D, Assistant Professor of Pediatrics, University of Rochester Medical Center, and President, NYS Association for Behavior Analysis Division of Neurodevelopmental and Behavioral Pediatrics

Vicky Hiffa, Child and Family Services Manager 3, OCFS

Moderator:

Kathleen McGoldrick, Director of Social Services, Cattaraugus County DSS

Broadway 1

Strategic Messaging in Social Services Using Digital & Traditional Media

Messaging in social services can be challenging, depending on your target audience, budget, and other resources. In recent years, HRA has developed comprehensive and strategic campaigns focusing in the areas of fatherhood, healthy eating, teen preg-

nancy, and employment. This workshop will focus on the journey of creating a campaign through the use of strategic communications using digital media, press outreach, events, and visual materials, while keeping in mind the needs of social services districts regardless of size and location.

Presenters:

Connie Ress, Deputy Commissioner, Office of Communications & Marketing, NYC HRA

Laila Gulamhusein, Director of Media and Marketing, Office of Communications & Marketing, NYC HRA

Wendy Ho, Communications Manager, Office of Communications & Marketing, NYC HRA

Moderator:

Michael McMahon, Commissioner, Montgomery County DSS

Broadway 3

Streamlining and Managing SNAP Caseloads

Rockland County has been successfully utilizing myWorkspace together with the SNAP District Policy Options set forth in 11-INF-07 to streamline and manage the rapidly growing caseload. The SNAP Unit is divided into Task-Based Teams for improved case processing. In addition to improved performance, SNAP caseload management has become a joint effort owned by all workers

Presenter:

Teresa Lamb, Coordinator, Assistance Programs, Rockland County DSS

Moderator:

Judith Gardner, Director of Eligibility Programs, Wyoming County DSS

Broadway 4

Integrating New Initiatives to Improve Practice in Child Welfare

Rockland County is proactively working to maximize the benefits of FAR, DMR, Teaming, and BASSICS. Best practices from each initiative are being analyzed to identify where the natural overlay of practices occur among initiatives (ex: Solution Focused Practice, identifying & clarifying underlying causes of externalized behaviors, strategic interventions and communication with staff & families). Additionally, other best practices within these initiatives are being examined to determine the benefits of generalizing them to other areas (ex: Using the FLAG from FAR in Preventive Services, using the tools from BASSICS in Teaming and/or

Group Supervision, applying an Equity Lens to all interventions). When initiatives build upon one another and reinforce skill development from many different directions, the practices can more effectively take hold and transform practice. Rockland County will show how we are changing and strengthening our practice with staff and families by maximizing the resources provided by the state and the parts of the initiatives that we know work.

Presenters:

Barbara Gavin, Director of Services, Rockland County DSS

Jill Stoll, Children's Services Supervisor, Rockland County DSS

Jeanette Friedrich, Intensive Preventive Senior Caseworker, Rockland County DSS

Moderator:

John Befus, Deputy Commissioner, Family, Children & Adult Services, Westchester County DSS

Saratoga 1

The Aftermath: Trying Sex Offender Cases in the Post Afton C. World

(1.5 CLEs approved by the NYS CLE Board.)

This presentation will include an overview of case law, post-Afton C., and provide guidance on how to prove an Article X case based on a respondent's sex offense given the parameters of Afton C. There will be a discussion of the designations; what the Sex Offender Registration Act (SORA) designations are based on, and how to retrieve all documents needed. There will also be a discussion on the SORA law, how it came into effect, what the designations mean, the legislative intent behind the SORA law, and predictions based on recent developments in the legislature.

Presenter:

Stephanie Schwartz, Esq., Attorney IV, NYC ACS

Moderator:

Carol Barbash, Esq., Director of Legal Services, Rockland County DSS

Highrock

State Medicaid Administration and Health Insurance Exchange

This presentation will include an update on activities related to the transfer of administration of the Medicaid program from the local social services districts to the Department of Health. The State will also provide an update on activities related to implementation of the New York Health Benefit Exchange.

Presenters:

Judy Arnold, Director, Division of Health Reform and Health Insurance Exchange Integration, NYS DOH OHIP

Wendy Butz, Director, Bureau of Medicaid Enrollment and Exchange Integration, Division of Health Reform and Health Insurance Exchange Integration, NYS DOH OHIP

Moderator:

Sandra Sanzo, Deputy Commissioner for Assistance Programs, Broome County DSS

Travers

The Future of Medicaid Reporting and Analytics in New York State

Find out how formal Medicaid reports are generated and made available to districts. Where does the data originate? Who makes decisions on how the data is reported? What information and reports are made available to districts? What is the future of Medicaid reporting and analytics? Learn how current and future tools such as the Medicaid Data Warehouse can be used to track expenditures, manage costs, and improve the health outcomes of residents. This session will help answer these questions as well as shed light on a variety of legacy and future reports and resources, including: MARS, eMedNY "front end" Reports, Mobius Reports, and the MDW. Time for Q&As will be provided.

Presenter:

Mike Jabonaski, Medicaid Data Warehouse Director, NYS DOH OHIP

Moderator:

Rita Hollenbeck, Accounting Supervisor, Tioga County DSS

Broadway 2

Only Upbeat Dads Here!

Dutchess County Department of Community and Family Services Child Support Unit engages in community outreach through a collaborative effort with The Father's Rights Association of New York State - Mid Hudson Chapter. Former Director Martha Allers and Maria Rauch, the President of this Chapter, reached out to each other to form this alliance. The collaboration continues under current Director Collette Scotti. After-hours meetings are held quarterly at a local library in Fishkill. Concerns and obstacles regarding the child support process are brought forward by non-custodial or custodial fathers and mothers. The DCFS Child Support Director and two workers help educate

and redirect the parents' frustrations for the betterment of their relationships with their children. DCFS helps them navigate through the Child Support system and advises them on Child Support Rules and Regulations.

Presenters:

Colette Scotti, Director of Child Support Enforcement, Dutchess County DSS

Maria Rauch, President, Father's Rights Association of NYS, Mid-Hudson Valley Chapter

Martha Allers, Special Guest

Moderator:

Theresa Giovannello, Deputy Commissioner, Financial & Supportive Services, Dutchess County DSS

12:15 PM - 1:15 PM

Saratoga 2&3

Lunch

1:30 - 3:00 PM

Concurrent Sessions

Highrock

LDSS' Role in Medicaid for 2014

This session will delve into the details of what enrollment center and non-enrollment center counties should expect to occur in October 2013 and January 2014. Here is your opportunity to clarify what responsibilities your county will maintain at various phases.

Presenter:

Wendy Butz, Director, Bureau of Medicaid Enrollment and Exchange Integration, Division of Health Reform and Health Insurance Exchange Integration, NYS DOH OHIP

Moderator:

Lisa Baker, Director of Temporary and Disability Assistance, Steuben County DSS

Saratoga 1

Caselaw Update on CPS and Permanency Issues for January 2013 to July 2013

(1.5 CLEs anticipated. Application for accreditation of this course in New York is currently pending.)

Hear the critical details on new caselaw in child welfare covering abuse, neglect, dispositions, and permanency hearings. This workshop will cover a review of all significant Appellate Division decisions from January 2013 to the present, as well as

some interesting lower court decisions. Cases will be discussed in the context of trends to be mindful of and will highlight good practices by local districts in pursuing legal resolutions to child maltreatment and the permanency of foster children.

Presenter:

Margaret Burt, Esq., Counsel to the NYPWA

Moderator:

Jessica Peaslee, Esq., Deputy County Attorney, Steuben County

Travers

Managing Emergency Housing

Over the past years, Nassau DSS has implemented several initiatives that together work to get families and singles out of the emergency shelter system and into permanent housing. These initiatives are data driven and have transformed how DSS manages its emergency housing. The presentation will review these initiatives including:

- **SPOT - Shelter Placement Online Tracking.** Keeps track of available assets, what facilities clients are in, and reauthorizations.
- **MOU - Establishes shelter responsibility to help client obtain permanent housing and establishes a rate that is reduced over time based on days in shelter.**
- **Motel to Shelter - Effort to move people to shelters where more services are available.**
- **Housing Committee - Examines capacity and demand for emergency housing and changes assets to meet demand.**
- **Re-Stabilization - Program that examines chronic users of emergency housing and works to find permanent housing.**
- **Emergency Housing Procurement - New emergency shelters must also offer some form of long term housing.**

The outcomes from these initiatives show significant savings to the county (in the millions) and a significant increase in permanent placements (hundreds) as well as many operational efficiencies.

Presenters:

Douglas A. Russell, Ph.D., Director of Quality Management, Nassau County DSS

Ratna Bhalla, Deputy Director for Emergency Housing, Nassau County Office of Housing and Community Development

Moderator:

Inez DeGroat, Deputy Commissioner for Financial Aid, Madison County DSS

Broadway 2

Child Support Policy Overview

This presentation will provide an overview of current and upcoming child support policy matters and child support initiatives. Come hear about and discuss the latest child support policy changes, updates, and other plans for 2013.

Presenters:

Lee Sapienza, Bureau Chief, OTDA/CCWB

Cheryl Morris, Child Support Specialist 2, OTDA/CCWB

Elizabeth McGeough Gamache, Child Support Specialist 1, OTDA/CCWB

Joan Ruger, Child Support Specialist 1, OTDA/CCWB

Moderator:

Gayle Frost, Supervising Support Investigator, Ontario County DSS

Broadway 1

Justice Center for the Protection of People with Special Needs

Last year, Governor Cuomo proposed, and the NYS legislature unanimously passed, legislation to create the Justice Center to give New York State the strongest standards in the nation for the protection of people with special needs and disabilities. This session will provide an overview of the newly developed Justice Center and the new reporting requirements for agencies under the Justice Center purview.

Presenter:

Jeff Wise, Executive Director, Justice Center for the Protection of People with Special Needs

Moderator:

Arthur Johnson, Commissioner, Broome County DSS

Broadway 3&4

Fiscal Roundtable

Join local fiscal administrators and state staff from OCFS, OTDA, and DOH in a discussion of fiscal issues directly affecting social services districts – including a Medicaid County Cap Analysis.

Presenters:

Virginia Lattanzio, Chief Accountant, Office of the Budget, Finance and Data Management, OTDA

James Carroll, Assistant Director, Bureau of Financial Operations, OCFS

George Cusack, Program Research Specialist 4, NYS DOH

Moderator:

Lise Reynolds, Director of Finance, Steuben County DSS

Alabama

Two Innovative Child Welfare Practices:

I. LDSS & Voluntary Agency Collaborate for Success with Children in Foster Care

A little over a year ago, St. Lawrence County DSS made a decision to collaborate with the Children's Home of Jefferson County in order to reduce length of stay; decrease number of movements; increase number of foster homes in our county; keep siblings together and placed in SL county; provide more intensive foster care services; ensure services are given to the family; and when children return home, they remain home and safe. This presentation will discuss our decision, the making of a collaboration, the trials and challenges, rewards and gains.

Presenters:

Dianne Wilby, Deputy Commissioner, St. Lawrence County DSS

Heather Rand, Case Supervisor - A, St. Lawrence County DSS

Karen Richmond, Executive Director, Children's Home of Jefferson County

Victoria Peck, Director of Foster Care, Children's Home of Jefferson County

Brooke Bazinet, Casework Coordinator, Children's Home of Jefferson County

Moderator:

Lynn Tubbs, Clinical Director for Children's Services, Albany County DCYF

II. The Atlas Project: Bringing Trauma-Informed Care to Child Welfare Providers Across New York State

The Atlas Project is a new initiative that is working to bring trauma knowledge, practice, interventions, and tools to child welfare providers across New York State. With funding through the Administration for Children, Youth and Families, the NYU Child Study Center is partnering with the child welfare and mental health providers in Ulster County and the Bronx to develop, test, and refine interventions that can be brought to scale state-wide over the next four years. This workshop will provide an introduction to the project and the activities that are planned over its scope.

Presenters:

Erika Tullberg, Assistant Professor and Atlas Project Director, NYU Child Study Center

Barbara J. Sorkin, Deputy Commissioner, Ulster County DSS

Moderator:

Lynn Tubbs, Clinical Director for Children's Services, Albany County DCYF

3:00 PM

Gallery/Pavilion

Coffee Break • Sponsored by Accenture

3:30 - 5:00 PM

Concurrent Sessions

Broadway 1

Increasing Efficiency and Morale with "Paper Day"

On January 9, 2013, DCDCFS initiated a Wednesday "Paper Day." On every Paper Day, the department radically alters how it conducts business. Direct line Eligibility staff, Specialists, and Supervisors are not available for phone calls or face-to-face interactions with the public. The day is preserved for paperwork only. The purpose of this plan was to increase the Eligibility Divisions' output and decrease overdue work by reducing countless regular interruptions. Come hear how Dutchess County does it, and what the impact has been not only on the workload but also on staff morale.

Presenters:

Theresa Giovanniello, Deputy Commissioner, Financial & Supportive Services, Dutchess County DSS

Patty Sheldon, Director, Adult & Family Services, Dutchess County DSS

Dora Navarro, Supervising Office Assistant for Reception, Dutchess County DSS

Sheree Gover, Assistant Director, Transitional Benefits Division, Dutchess County DSS

Moderator:

Robert Allers, Commissioner, Dutchess County DSS

Highrock

Update: Expansion of Medicaid Managed Care Enrollment and Benefits

This panel will discuss changes to Medicaid managed care during 2013 under MRT #1458. New benefits include Adult Day Health Care, AIDS

Adult Day Health Care, Directly Observed Therapy for Tuberculosis, the Hospice Program, and expansion of enrollment to those in Residential Health Care Facilities. Discussion will include issues related to the 4/1/2013 population implementation and other new managed care initiatives.

Presenters:

Tim Byers, Health Program Administrator 2, Division of Health Plan Contracting and Oversight, NYS DOH

Nina Daratsos, Director, Bureau of Managed Care Certification and Surveillance, NYS DOH

Joanne Martinez, MA Specialist 3, Division of Health Plan Contracting and Oversight, NYS DOH

Moderator:

Deb Sitterly, Director of Medical Assistance/Health Insurance Programs, Albany County DSS

Saratoga 1

Caselaw Update on Foster Care, TPRs, and Adoptions for January 2013 to July 2013

(1.5 CLEs anticipated. Application for accreditation of this course in New York is currently pending.)

Hear the critical details on new caselaw in child welfare covering foster care, terminations of parental rights, and adoptions. This workshop will cover a review of all significant Appellate Division decisions from January 2013 to the present, as well as some interesting lower court decisions. Cases will be discussed in the context of trends to be mindful of and will highlight good practices by local districts in pursuing legal resolutions to child maltreatment and the permanency of foster children.

Presenter:

Margaret Burt, Esq., Counsel to the NYPWA

Moderator:

Heather Sheehan, Esq., Social Services Attorney, Greene County DSS

Travers

Local Improvement of Transitional Assistance & Fraud Programs

Many factors had contributed to a very lackluster transitional assistance/employment program in Chautauqua County. With new division leadership and targeted initiatives, we've seen dramatic improvement in Safety Net participation rates and TANF & SN engagement rates, steady improve-

ment in TANF participation rates, tripling of FEDS cost avoidance savings, and over \$600,000 in Safety Net cost savings. Local officials, government, businesses, organizations, and educators have become engaged and collaborated to form an Employment Coalition. This presentation will discuss where we were, what we've implemented, challenges, benefits, and more.

Presenters:

Christine Schuyler, Commissioner, Chautauqua County DHHS

Marge Basile-Johnson, Director of Certification/TA, Chautauqua County DHHS

Cindy Bly, Principal Social Welfare Examiner, Program Integrity, Chautauqua County DHHS

Moderator:

Nancy Forgue, Deputy Commissioner, Monroe County DHS

Broadway 3&4

Local DSS Fiscal Policy Dialogue

Fiscal administrators and fiscally-minded commissioners and program staff will convene to discuss a wide range of fiscal issues. This forum offers an opportunity to share best practices and to discover ways districts have put themselves in a stronger financial position. **This session is for local districts only.**

Facilitators:

Peter Simon, Director of Administrative Services, Dutchess County DSS

Jennifer Cesario, Decision Support Analyst, Accounts/Claiming, Monroe County DHS

Alabama

Strategies for Working with Families Experiencing Domestic Violence within the Child Welfare System

In an effort to address the increasing overlap between families experiencing both DV and Child Abuse, OCFS has developed numerous strategies which will be presented at this workshop including: SCR policies for handling DV calls, revised training for CPS workers, family engagement toolkits and guidance documents for engaging families where there is DV, and CPS/DV collaboration projects. OCFS is also supporting an evaluation of the CPS/DV model in New York State. A panel of experts from each of these areas will discuss the content of these strategies.

Presenters:

Renee Hallock, Associate Commissioner, OCFS
Jason DeSantis, Child Protective Specialist, OCFS SCR

Scott Speanburg, Program Administrator/Family Services Coordinator, NYS OPDV

Ellen Unruh, Research Scientist, Center for Human Services Research

Lisa Futtner, Project Staff Associate, Professional Development Program, University at Albany

Moderator:

Michael Fitzgerald, Commissioner, Madison County DSS

Broadway 2

CSEU Staff ONLY Wrap-Up

This session is limited to LDSS staff.

Please join your colleagues for this conference wrap-up session. Take this opportunity to bring up any issues that have not already been covered during the conference and to discuss the information that has been presented.

Facilitators:

Randi Johnson, Director of Child Support Enforcement, Oneida County DSS

Mary Lynn Eddy, Support Supervisor, Washington County DSS

6:00 PM - 7:00 PM

Foyer/Pavilion

Cocktail Reception

7:00 PM - 9:00 PM

Saratoga Ballroom

Buffet Dinner

Wednesday ■ July 24

7:30 AM - 8:45 AM

Foyer/Saratoga 2&3

Breakfast Buffet

8:00 AM - 11:00 AM

Lower Lobby

Conference Registration

8:30 AM - 9:45 AM

Broadway 4

Fiscal Administrators' Association Meeting

Saratoga 1

Local DSS Commissioners' Meetings

Presiding:

Kira Pospesel, NYPWA President

7:30 AM - 8:30 AM

Commissioners Only Networking Breakfast (Arrive by 8:15 AM)

8:30 AM - 9:30 AM

Commissioners' Meeting & Policy Discussion

9:30 AM - 11:00 AM

Meeting with State Medicaid Director

Local DSS Commissioners' Dialogue with State Medicaid Director, **Jason Helgerson**, Deputy Commissioner, Office of Health Insurance Programs, NYS DOH.

Commissioners' Coffee Break

• *Sponsored by VenTek Inc.*

8:30 AM - 9:30 AM

Broadway 1&2

CLE Legal Committee Meeting

Committee members will offer guiding input for future sessions in specific program areas (child welfare, adult services, child support, Medicaid, public assistance) to be submitted for CLE consideration.

Chaired by **Margaret Burt, Esq.**, Counsel to the NYPWA

9:00 AM

Lower Lobby

Coffee Break • Sponsored by CSC

9:30 AM - 11:30 AM

Broadway 1&2

Attorneys' Meeting with OCFS Counsel

In this two-part session, Acting General Counsel Lee Prochera and other OCFS attorneys will meet with local attorneys to discuss working relationships with DAs, followed by the new Justice Center rules requiring background checks for prospective foster and adoptive parents. A third topic, DRAI, may be added depending on availability of relevant legal staff.

Facilitators:

Margaret Burt, Esq., Counsel to the NYPWA
Howard Schultz, Esq., Chairman, NYPWA Legal Committee

10:00 AM - 11:30 AM

Saratoga 3

Workplace Etiquette

This is Part 2 of the Professional Boundaries session presented at NYPWA 2013 Winter Conference. Upon completion of this training, session participants will be better positioned to: Make the case for professionalism; Decrease behaviors that produce in-cohesion in the workgroup; Be more uniform in how supervisors respond to behavioral displays that cross the line of professionalism.

Presenter:

Denise Y. Schaller, Lead Trainer, Schaller Solutions

Moderator:

Barbara Askew, Staff Development Coordinator, Ontario County DSS

12:00 PM

Conference Adjourns

Wednesday ■ July 24



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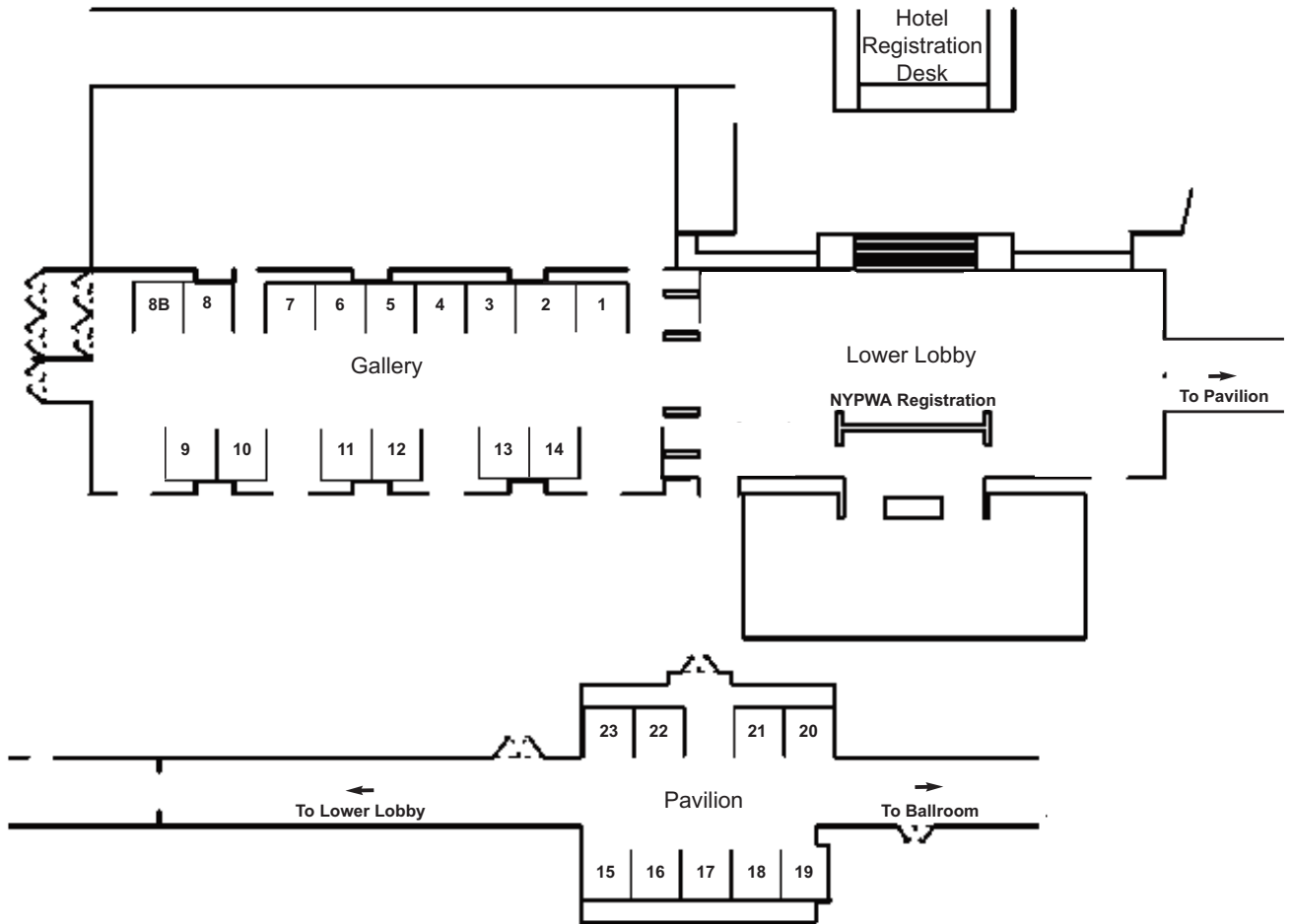
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Austin, TX 78746

Jerry Friedman

Director of Strategic Initiatives

301-346-9875

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Accenture is a global management consulting, technology services and outsourcing company, with more than 261,000 people serving clients in more than 120 countries. Combining unparalleled experience, comprehensive capabilities across all industries and business functions, and extensive research on the world's most successful companies, Accenture collaborates with clients to help them become high-performance businesses and governments. Our health and human services professionals combine proven solutions, innovative technologies and delivery excellence to help agencies put families first. For in-depth Human Services presentations, videos and resources, visit www.accenture.com/humanservices.

AdoptUSKids

Booth Number 16

605 Global Way, Suite 100

Linthicum MD, 21090

Stephanie Johnson Pettaway

410-636-7036

spettaway@adoptuskids.org

www.adoptuskids.org

AdoptUSKids is a service of the U.S. Children's Bureau and has been in operation since 2002 by the Adoption Exchange Association under a cooperative agreement (grant #90CQ0003). The mission of AdoptUSKids is two-fold: to raise public awareness about the need for foster and adoptive families for children in the public child welfare system; and to assist U.S. States, Territories, and Tribes to recruit and retain foster and adoptive families and connect them with children.

AdoptUSKids provides the following services:

- On-site and off-site technical assistance for U.S. States, Territories, Tribes, and Courts
- A national public awareness outreach campaign
- A toll-free information and referral line
- A full service website with photolistings of children and families
- Support for foster and adoptive families
- Evaluation and research

Berkshire Farm Center & Services for Youth

Booth Number 10

13640 Route 22

Canaan, NY 12029

Jim Dennis, Chief Program Officer

518-781-1842

jdennis@berkshirefarm.org

www.berkshirefarm.org

Since 1886, Berkshire Farm Center and Services for Youth has been making a difference in the lives of children and families by developing innovative strength-based, child centered programs and services. Our mission is to strengthen children and families so they can live safely, independently and productively within their home communities. Berkshire operates a residential treatment center with a substance abuse treatment program licensed by the NYS Office of Alcoholism & Substance Abuse Services (OASAS), seven group homes, statewide therapeutic and treatment foster care, school and home based prevention services as well as secure and nonsecure detention programs. Berkshire is a member of the Alliance for Children and Families, is fully accredited by the Council on Accreditation of Services for Families and Children and has implemented both the Sanctuary and PLC Models.

Catholic Family Center - NYS Kinship Navigator

Booth Number 8B

87 North Clinton

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Gerard Wallace

877-454-6463

navigator@nysnavigator.org

www.nysnavigator.org

The NYS Kinship Navigator provides information and resources on kinship law, financial assistance, and other kinship topics to kinship caregivers across all of New York State. The program is administered by the Office of Children and Family Services and operated by Catholic Family Center. A Kinship Specialist is available at 1-877-454-6462 to assist relative caregivers and professionals Monday through Friday between the hours of 10:00 a.m. and 4:00 p.m. or visitors can download legal fact sheets and find resources at www.nysnavigator.org.

The Center for the Development of Human Services (CDHS)

Booth Number 7

3 Marcus Boulevard, Suite 105

Janice M. Severson, Project Coordinator

581-435-1825 x201

janices@bsc-cdhs.org

www.nysmandatedreporter.org

The New York State Child Welfare/Child Protective Services Training Institute, a nationally acclaimed child welfare training program, is the largest training unit at the Center for Development of Human Services (CDHS), a program of the State University of New York (SUNY) Research Foundation. A New York State Education Department approved training provider of the "Child Abuse" course and funded directly by the New York State Office of Children and Family Services; the Center provides valuable training at no cost to improve awareness of child abuse and maltreatment reporting requirements of mandated reporters statewide.

CSC**Booth Number 5****Gold Sponsor • Coffee Break – Wednesday, 9:00 AM**150 Broadway, Suite 270
Menands, New York 12204

Elizabeth Anthony

Provider Association Outreach Representative

518-257-4639

eanthony@csc.com

www.csc.com

For more than 30 years, CSC has helped global health-care organizations operate more efficiently, develop life-saving medicine at less cost and make better health decisions through the innovative and effective use of information technology. CSC is also helping states improve outcomes, reduce costs and prepare for healthcare reform and transformation. Since 1986, CSC has supported New York State by building, operating and maintaining eMedNY, one of the largest Medicaid programs running in the U.S. Every year, the system serves more than 4.4 million New Yorkers and 75,000 active medical providers, processing more than 410 million claims worth millions without missing a payment cycle. CSC: Improving the quality of healthcare with better information for better decisions — saving lives and money.

Continuum Systems**Booth Number 8**

2401 Burnet Avenue

Syracuse, NY 13206

Dan Etoll

800-933-0180 x710

detoll@continuumsys.com

www.continuumsys.com

Continuum Systems provides software solutions specifically developed for Departments of Social Services. Continuum is a Diamond and Gold level authorized integrator of the OnBase Enterprise Document Management System and the exclusive NYS integrator of the Compass Suite of social services solutions. Through our industry expertise and relationships, Continuum provides departments of social services with the most unique, comprehensive and powerful electronic case management and electronic appointment management solutions available. Through seamless integrations with SWMS, SOS and/or I/EDR, Continuum provides fast, accurate and secure indexing, access and processing of your case file documents. Our Compass Suite allows departments of social services to enhance the functionality of virtually any EDMS/imaging solution, by dramatically reducing document capture/processing costs. Continuum Services can also take care of all of your on-site or offsite document scanning needs! Please visit our booth for more information.

Controltec Inc.**Booth Number 15**

Kevin E. Smith, Deployment Manager

800-991-6120 x344

www.controltec.com

Controltec develops and supports innovative software solutions for state and local governments, subsidized childcare agencies, childcare providers and school districts. Controltec's products include KinderTrack for childcare subsidy management, KinderConnect for childcare provider portals and KinderScan for attendance tracking at childcare providers using biometric finger and hand scanning. Controltec deployed the OCFS Child Care Time and Attendance System (CCTA) which won Best of New York by the Center for Digital Government in September 2011. CCTA is one of the first fully cloud-based human services applications in the nation. All 57 Local Districts and their childcare providers use CCTA daily to manage their subsidized daycare operations. We serve human services agencies with custom software product development, systems deployment, training, hosting and support in a variety of applications.

Deloitte Consulting**Sponsor • Commissioners' Coffee Break – Monday**

Frank Pisciotta

Lead Consulting Principal, State of New York

518-426-4890

fpisciotta@deloitte.com

www.deloitte.com/us/hhs

Deloitte LLP is headquartered in New York City and home to more than 4,500 New York-based professionals and seven offices. We are proud of our demonstrated track record with the State of New York, as well as many New York counties and the City of New York, where we have a long history of providing consulting, audit, tax, and financial advisory services. We are recognized as a national leader in providing services to health and human services agencies throughout the United States, including implementations of solutions in eligibility and service integration, child care, child welfare, child support enforcement, Medicaid/MMIS, and public health. Additionally, we are a leader in building federally approved child welfare systems. Our practitioners apply leading practices in technology integration, strategy and operations, technology adoptions, and enterprise application services to generate results. When your public sector challenges require an integrated, broad approach, we invite you to call on Deloitte.

DNA Diagnostics Center (DDC)**Booth Number 6**

Craig Kelly

514-913-0831

ckelly@dnacenter.com

www.dnacenter.com

DNA Diagnostics Center, Inc. (DDC) is a paternity and forensic testing laboratory based in Fairfield, Ohio, a suburb north of Cincinnati. DDC has been providing quality DNA testing services since 1988. During that time, over 1,500,000 paternity tests have been performed for clients in all 50 states and in 172 countries. Experienced as the world's largest private DNA paternity laboratory, DDC is also very active in the child support venue. DDC performs genetic testing for numerous county child support offices in Alabama, California, Colorado, Indiana, Iowa, Minnesota, New Jersey, New York and Wisconsin. DDC also has the state contracts for Child Support offices in Florida, Georgia, Illinois, Louisiana, Maryland, Michigan, Mississippi, Nebraska, New Mexico, Tennessee, and numerous Tribal Child Support programs. DDC's paternity testing business expanded dramatically in 2012 with the acquisition of Orchid Cellmark's U.S. Child Support clients. Our ultra modern laboratory complex encompassing 68,000 square feet located on 7 acres is equipped with state-of-the-art robotics and some of the most advanced technology available for performing DNA testing. Accreditations and certifications that DDC has include AABB, New York State Department of Health, CLIA, ISO/IEC 17025 by ACLASS, CAP, Ministry of Justice (UK), the Standards Council of Canada, and ASCLD - the American Society of Crime Laboratory Directors.

Equifax Verification Services

Booth Number 22

11432 Lackland Rd.
St. Louis, MO 63146
314-214-7000
Ms. Sarah Detweiler
Client Relationship Manager
314-214-7093
sarah.detweiler@equifax.com
www.theworknumber.com

The Work Number, an Equifax Verification Service, provides real-time access to current client employment and income data. Through direct interfaces with employer payroll systems, The Work Number has amassed the nation's largest proprietary source of up-to-date employment and income data for use by public assistance programs, with over 38% of the working population in the United States available.

First Data

Sponsor • Coffee Break – Monday, 10:30 AM

5565 Glenridge Connector, NE, Suite 1600
Amy Tinsley
614-354-8879
amy.tinsley@firstdata.com
www.firstdata.com

First Data powers the global economy by making it easy, fast and secure for people and businesses to buy goods and services using virtually any form of electronic payment. Whether the choice of payment is a gift card, a credit or debit card or a check, First Data se-

curely processes the transaction and harnesses the power of the data to deliver intelligence and insight for millions of merchant locations and thousands of card issuers in 37 countries. For more information, visit www.firstdata.com.

Hillside Family of Agencies

Booth Number 4

Gold Sponsor • Coffee Break – Monday, 3:00 PM

1183 Monroe Avenue
Rochester, NY 14620
Darlene Smith
Director, Customer Engagement and Development
607-765-0862
dsmith@hillside.com
www.hillside.com

Hillside Family of Agencies provides child welfare, mental health, developmental disabilities, youth development, juvenile justice, and special education services to youth and families at more than 40 locations across Western and Central New York. Our affiliates include: Crestwood Children's Center, Hillside Children's Center, Hillside Work-Scholarship Connection, and Snell Farm Children's Center. Hillside is committed to evidence-based treatment models and involving parents and family members in all aspects of care. Our strategic intent is, in partnership with youth, families, and communities, to be the leader in translating research into effective practice solutions that create value (outcomes/cost).

The Hudson Center

Booth Numbers 11&12

303 South Broadway
Tarrytown, NY 10591-5455
Sherri Ehrlich
914-372-2101
sherri.ehrlich@hcheq.org
www.hcheq.org

The Hudson Center for Health Equity & Quality is a not for profit health care advocacy and technology company founded in 2004 to streamline administrative processes for government programs and reduce health system costs for all stakeholders, including New York State. The Hudson Center has implemented systems statewide that facilitate speedy, online processing of Medicaid applications, benefiting over one million people in New York, and the health plans, providers, and agencies that administer public programs.

Consistent with this mission, the Hudson Center works closely with designated health homes to develop technology that supports business processes and care coordination with the goal of improving care, improving the experience of care, and reducing costs. Hudson Center has worked with the Hudson Valley RHIO, THINC and other RHIOs statewide to ensure effective information sharing among health care teams, including compliance with all requirements outlined by the State Office of Health Insurance Technology Transformation.

Scheduled to be operational in October 2013, the New York Health Benefit Exchange requires health insurers to communicate electronically using standard HIPAA transactions. The Hudson Center has developed an application that enables robust and compliant transactions between health plans and the Exchange. Features and functions include member management system and payment system reconciliation, invoicing, workflow management and reporting, all of which save time and reduce costs associated with Exchange transaction processing.

Industrial Medical Associates PC

Booth Number 1

660 White Plains Rd, Suite 630
Tarrytown, NY 10591
Barbara Young
800-245-4245 x319
barbara.young@ima-us.com
www.ima-us.com

The IMA Group is a physician owned and operated, Occupational Medicine Company which performs Medical and Psychological Examinations and ancillary testing. IMA has a contract with NYS OTDA to perform Employment examinations for County DSS.

IMA also provides Substance Abuse Assessment and Monitoring Services (SAAM) to local Counties, with electronic reporting and tracking with in-county and out of county substance abuse treatment providers. The SAAM program has demonstrated outstanding results in upstate and downstate NYS counties.

In addition, IMA provides Case Review Services including Medicaid, home care assessment and disability cases.

Laboratory Corporation of America

Booth Number 23

Marcus Howard
Regional Account Executive
336 436-7422
Howarm2@labcorp.com
www.labcorp.com

LabCorp, with more than 30 years of experience, is the premier DNA testing laboratory for paternity testing worldwide. LabCorp operates a sophisticated laboratory network, with corporate headquarters in Burlington, NC, and over 28,000 employees worldwide. With scientific expertise in esoteric testing, genomics, clinical and anatomic pathology, LabCorp performs more than one million tests each day. On December 15, 2011, LabCorp acquired Orchid Cellmark, Inc. ("Orchid"), harmonizing two experienced and highly-qualified forensics and family relationship laboratories. This acquisition further expanded LabCorp's international presence as Orchid maintains DNA testing facilities both in the United States and in the United Kingdom. LabCorp is pleased to be the first national DNA laboratory to offer a 21-marker genetic analysis in combination with our standard double-blind process on every paternity sample.

Parentage/ Relationship tests play an important role in child support decisions. By utilizing these new kits, LabCorp is providing a dramatic increase in the power to exclude, resulting in more robust results than those routinely found in the industry.

LaSalle School

Booth Number 18

391 Western Avenue
Albany, NY 12203
Anne Moscinski
518-242-4731 x201
anne@lasalle-school.org
www.lasalle-school.org

A respected provider of Child Welfare services since 1854, LaSalle offers a continuum of comprehensive behavioral and educational programming for youth ages 10 to 24, ranging from Alternative to Detention services, foster care prevention, out-patient mental health & substance abuse services to intensive residential treatment for youth with complex behavioral and psychiatric profiles. With a rich array of residential services preparing for family reunification or for APLA, our evidence informed practices provide effective interventions. Services are tailored to respond to youth and families struggling with serious behavioral, safety, or permanency concerns. Meeting the demanding standards of national accreditation by COA, and holding operating certificates from OCFS, OASAS, SED, and OMH, LaSalle is highly regarded for its compliance with regulatory expectations and commitment to best practice.

LexisNexis

Booth Number 17

Jeff McCutchen
518-621-7737

Your mission as a Health and Human Services professional is to make sure that all citizens receive the benefits and services they need. But how can you mitigate the fraud, waste and abuse of programs?

LexisNexis® Identity and Fraud Detection Solutions help government agencies to address and reduce wasteful abuse of public funds. Our powerful solutions integrate seamlessly at all phases of the entitlements and benefits process – from eligibility assessment to provider enrollment and claims processing – to provide the information and insight you need at your fingertips. With fast, secure technologies, your agency can quickly and confidently confirm identities and assess the risk of both individuals and businesses. Our solutions combine best-in-class data fusion and analytics to efficiently and securely analyze seemingly unrelated pieces of data and quickly identify and connect relevant, meaningful information for a multi-faceted view of your subject. More than 4,000 agencies across the country use our robust, flexible tools to prevent identity theft, mitigate entitlements fraud and ensure benefits and services get to the right citizens in a timely manner.

Medical Answering Services, LLC

Booth Number 2

P.O. Box 11998
Syracuse, New York 13218
866-371-3881
Info@medanswering.com

Medical Answering Services, LLC (MAS) has been providing Medicaid Transportation Management services in New York State since 2003 and currently provides this service in twenty-seven (27) New York State Counties. In the spring of 2011 the New York State Department of Health (NYSDOH) selected MAS as the Transportation Manager for the Medicaid Transportation Management – Hudson Valley Initiative. In May of 2013 the NYSDOH selected MAS as the Transportation Manager for the Medicaid Transportation Initiative – Finger Lakes and Northern New York Regions. When fully implemented by November 1, 2013 MAS will be providing Medicaid Transportation Management in 49 New York State Counties. MAS's highly trained staff uses a state of the art software management system, which when combined with our innovative approach, under the direction of policies and regulations developed by Federal, State and Local government, have been the ingredients to substantial government savings and increased satisfaction of Medicaid Enrollees, Transportation Vendors and Medical Providers.

NYS Office of Temporary & Disability Assistance

Booth Number 9

40 North Pearl Street, 16th Floor
Albany, NY 12243
Daria M. Albin, Public Information Office
518-474-7718
daria.albin@otda.ny.gov
www.otda.ny.gov

The Office of Temporary and Disability Assistance (OTDA) is responsible for supervising programs that enhance the economic security of low-income families and individuals. OTDA's functions include: providing temporary cash assistance; helping temporary assistance recipients enter employment, and other low-income workers improve job skills; providing assistance in paying for food; providing residential energy assistance; overseeing New York State's child support enforcement program; determining eligibility for certain disability benefits; supervising homeless housing and services programs; and providing assistance to certain immigrant populations.

NYS Public Service Commission

Booth Number 3

3 Empire State Plaza
Albany, NY 12223
Patricia Hanley
518-474-1540
patricia.hanley@dps.ny.gov
www.askpsc.com

The primary mission of the New York State Department of Public Service is to ensure safe, secure, and reliable access to electric, gas, steam, telecommunications, and water services for New York State's residential and business consumers, at just and reasonable rates. The Department seeks to stimulate innovation, strategic infrastructure investment, consumer awareness, competitive markets where feasible, and the use of resources in an efficient and environmentally sound manner.

Northwoods

Booth Numbers 13&14

Gold Sponsor • Coffee Break – Tuesday, 10:30 AM

5815 Wall Street
Dublin, OH 43017
Chris McConnell, Senior Client Executive
937-477-1408
cmccConnell@teamnorthwoods.com
teamnorthwoods.com

Northwoods helps state and county human services agencies improve client satisfaction, reduce costs, and increase productivity with our Compass® software suite. At Northwoods, human services is not just a part of our business, it is all we do. Our mobile productivity solution, Compass CoPilot™, allows social workers in the field to access and update case files, record notes, and sync records back at the office. Over 100 agencies in 11 states and the U.S. Virgin Islands use Compass software every day. To learn more, visit teamnorthwoods.com.

Rochester Rehabilitation

Booth Number 20

Steve Neerbasch
585-473-2052 x2013
stneerbasch@rochesterrehab.org

Rochester Rehabilitation, is a not-for-profit independent rehabilitation facility serving approximately 5,000 people/year. For over 95 years, we have provided rehabilitation and support to people with physical, psychiatric, developmental and vocational disabilities so they can participate more fully in society.

For almost 30 years, OneSource Solutions has operated as both an income generating entity for Rochester Rehabilitation and as a place of employment for people with disabilities. Many of these individuals served wouldn't otherwise be able to find work in the community.

OneSource Solutions has been fulfilling the needs of businesses ranging from Entrepreneurs to Fortune 500 Companies, business and private sector including local companies, Federal and State Governments. Our core services include Assembly/Packaging Services, Janitorial Services and Document Imaging Services.

Salient HHS**Booth Number 21**

Linda Huffner
VP, Health & Human Services
607-259-3676
lhuffner@salient.com
www.salienthhs.com

Salient HHS is assisting counties and their health and human service departments across New York State to improve the quality and cost efficiency of services. Ask any of our clients – "What makes Salient's performance management solutions different?" – and they'll tell you that it is the speed and simplicity that enables nontechnical people – commissioners, managers, supervisors, and line workers – to utilize their own data to improve performance and manage workflow in never-before possible ways. We give them easy to use tools to see instantly where to focus their efforts to achieve the best possible outcomes. We have proven solutions across a variety of program areas and can rapidly respond to emerging needs within any public sector department or program. Salient is a New York State company with a worldwide presence, maximizing performance in business and government for 45,000 users in 61 countries.

Summit Security Services, Inc.**Booth Number 19**

390 RXR Plaza
Uniondale, NY 11556
Nicholas M. Auletta, Vice President
516 240-2417
nmauletta@summitsecurity.com
www.summitsecurity.com

Established in 1976 and based in New York, Summit is one of the largest privately owned investigative and security services firms in the U.S., with 3,300 employees and over 450 commercial and government agency clients. Through partnerships with New York State and County government agencies, Summit has been at the forefront in combating fraud, waste, and abuse in government health and social services programs. In addition to successful provider fraud investigations, Summit's tactical investigative approaches to recipient fraud at the local/county level have yielded significant funding recoveries and returns on investments. We remain an active participant in the statewide anti-fraud dialogue. Please contact us or stop by our booth to meet our team.

VenTek Inc.**Sponsor • Commissioners' Coffee Break – Wednesday**

Loan Phan
516-625-0360
info@ventekdss.com

VenTek Inc. is a certified MWBE with the government experience and people with the personal skills to offer innovative technology solutions designed to meet the needs of human service agencies. Our customers, such as Jefferson County, Niagara County, Nassau County, and Onondaga County are extremely happy with the way we executed our work with the utmost professionalism and with delivery on time and under budget. We have many areas of technical expertise from stand-alone systems to multi-user applications such as our Task-Based Management System and SCREAMS. VenTek's staff have the skill sets necessary to understand your requirements and provide the solution you need and carry out your objectives with creativeness that will help save County taxpayers money.



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 - ** How to calculate billing rates for the District Attorney
 - ** How to calculate billing rates for the Sheriff's Department
 - ** The RF-2A Claim Package
 - ** Claiming instructions and retroactive claim deadlines
 - ** LDSS-4927 Statement of Estimated Annual Maintenance Costs
 - ** NYS takeover of Medicaid Administration

Please visit www.VENESKY.com for more information.

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operations.*

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Doug Venesky
(315) 698-2442 x 103
jvcpa@cnyemail.com



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sherri.ehrlich@hcheq.org

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Believing in youth and families since 1837



Hillside Family of Agencies is one of the oldest and most trusted youth and family service organizations. We offer a range of services at locations throughout Western and Central New York, including:

- Child welfare services
- Mental health services
- Developmental disabilities services
- Youth development services
- Juvenile justice services
- Special education

Hillside is committed to evidence-based treatment models and involving parents and family members as partners in all aspects of care.

How can we help you?

For more information on Hillside services and office locations, stop by our Conference booth. Or visit our website at hillside.com or call Darlene Smith at (607) 765-0862.



Family of Agencies

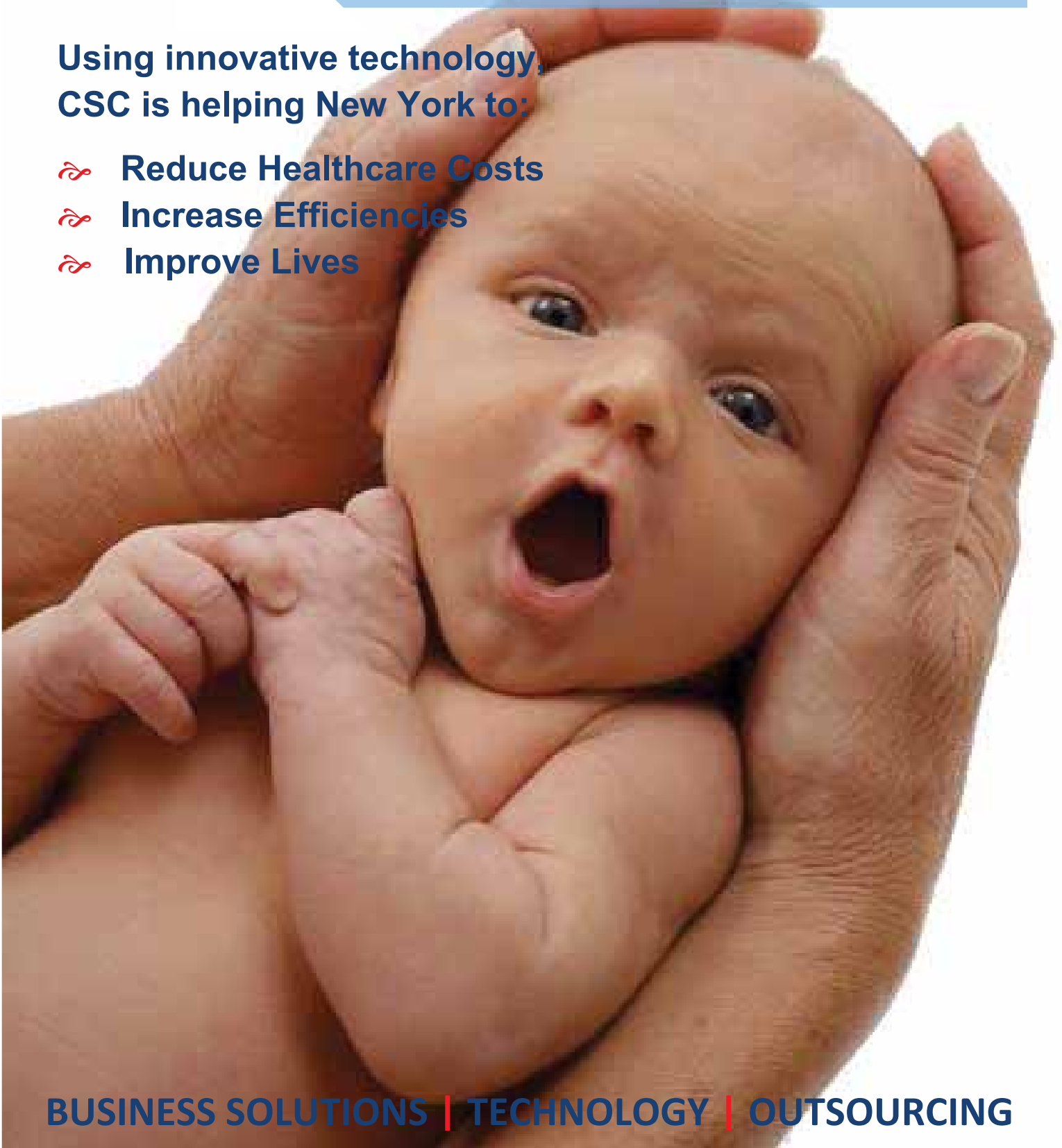
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- **Reduce Healthcare Costs**
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